



POSITION DESCRIPTION

Position Title:	Counsellor or Case Manager
Reports to:	Team Leader
Classification:	SCHCAD Award 5
Goal of Position:	Provision of care and support to vulnerable young people 12-25 years old in the Cairns Region and neighbouring Local Government Areas.
Vision:	Youth empowered towards independence
Mission:	To provide a community-based, empowering, supportive, responsive and healing environment that meets the needs of vulnerable young people through the provision of holistic services that foster social, emotional, spiritual and physical well-being.
Clients:	Vulnerable young people aged 12 to 25 years living in and around Cairns
Key stakeholders:	<ul style="list-style-type: none">• Vulnerable young people• Volunteers and students with an interest to further their knowledge and skills in the youth development sector.• Organisations that work in partnerships with us: - Government, Aboriginal and Torres Strait Islander organisations; non-government organisations, volunteer agencies and businesses.
Our service practice principles:	<ul style="list-style-type: none">• Empowerment• Social justice and human rights• Accessibility and Acceptance• Trauma informed• Compassion and care• Integrity and respect• Harm minimisation• Learning and changing• Community focused
Information for Applicants:	<p>Applicants are request to provide a current resume with the names of two professional referees / current or previous supervisors. Applications can be emailed in <u>word format</u> only to: genevieve@yeti.net.au Applications close 4pm 28th of February 2019</p>
Primary Responsibilities	<ol style="list-style-type: none">1. Support vulnerable young people to reduce, cease or become safer with their drug and alcohol use, via a therapeutic case management approach to AOD treatment and supported by effective AOD treatment tools and interventions.2. Provide coordinated therapeutic case management support and assistance to vulnerable young people that includes support with: employment, housing, education and training, living skills, reducing criminal offending, improving social and emotional wellbeing, and building connections with family and community.3. Provide outreach support to ensure vulnerable young people attend appointments with key service providers.4. Work collaboratively with other key stakeholders to develop

coordinated treatment models.

5. Provide young people with information and referral to a range of services.
6. Undertake intake and assessments, enter data and statistics and complete outcomes measurement tools.
7. Actively participate in training and professional development activities and promote methods of service delivery which are based on contemporary, evidence-based, best-practice principles that are consistent with current trends and standards within the sector.
8. Provide AOD case management outreach services in neighbouring Local Government Areas.
9. Engage in supervision with the Line Manager as required.
10. Plan, manage and organise own work and setting of priorities.
11. Maintain client confidentiality.

Selection Criteria

1. Demonstrated experience in providing counselling / case management and an understanding of best-practice standards in relation to interventions, information management and legislative requirements.
2. Appropriate educational qualifications and/or experience in working with disadvantaged and vulnerable young people.
3. An understanding of the issues faced by young people engaging in or at risk of engaging in substance misuse/abuse and the subsequent issues faced by their significant others.
4. An understanding and commitment to the philosophies of harm minimisation and empowerment and an ability to maintain a non-judgemental attitude when working with clients.
5. Be a positive role model with strong communication skills and have the ability to build rapport with young people with challenging behaviours and from diverse cultural backgrounds.
6. Ability to work independently with minimal direction as well as collaboratively within a multi-disciplinary team.
7. High level organisational skills including the ability to be flexible, set priorities, manage time efficiently, sound problem solving skills and the ability to use word processing, email and the Internet.

Conditions of employment:

1. Conditions as per SCHCAD Award Level 5
2. Three months probationary period will apply
3. (a) Have current "Working with Children & Young People" Blue Card or conditional upon a positive notice of a "Working with Children & Young People" Suitability Check.
4. Driver's license